



## Terms & Conditions

### 1. CAMPAIGN OVERVIEW

**Delivering Summer Joy!** Omniva shares the joy – for each parcel sent, both sender and recipient will get a prize!

Geographical location: Omniva runs the promotional campaign “Delivering Summer Joy” in Estonia, Latvia and Lithuania (the “Campaign”).

The Campaign is valid from June 15th, 2026 until August 14th, 2026 (inclusive) (the “Campaign Period”).

The Campaign is organized by:

- Omniva LT, UAB in Lithuania (Registration number: 300087912, address: Savanorių ave. 5-1, LT-03116, Vilnius, Lithuania),
- Omniva SIA in Latvia (Registration number: 40103527192, address: Dzirnīku iela 24, Mārupe, Mārupes novads, LV-2167, Latvia),
- AS Eesti Post in Estonia (Registration number: 10328799, address: Pallasti 28, 10001, Tallinn Estonia,

(hereinafter – “Omniva” or “Organiser”).

All eligible participants are automatically included in the Campaign and are subject to these Terms & Conditions. How Participant can opt out of the Campaign is described in chapter 8.

### 2. WHO CAN PARTICIPATE

All Private senders and receivers, registering their parcel:

- via my.omniva
- Omniva app or
- at the parcel machine.

Only parcels for which sender and recipient emails are provided, participate (if sender’s email is indicated - it participates, if recipient’s email is indicated – it participates too).

Make sure to fill in this data properly, as prizes cannot be re-sent to alternative emails or via other communication channels (ie sms).

Participation is automatic. No additional registration is required.

Employees of Omniva are not eligible to participate in the Campaign. If a participant is found to fall within this category, Omniva reserves the right to exclude them from participation and cancel any awarded prize.

### 3. HOW “DELIVERING SUMMER JOY” WORKS

**What prizes await?**

- 4,000,000+ discount codes for your next parcel – from 30% to 60% off.
- 600+ Rimi coupons, worth 5 EUR each.
- 300+ sunscreens from Avene and Sebamed, worth 20 EUR each.

All prizes within this Campaign cannot be exchanged for cash or any monetary alternative or be combined with other campaigns, discounts or promotional offers, unless explicitly stated otherwise by Omniva.



### 3.1. Guaranteed Prize – Discount Code

Every eligible parcel sender and receiver with a valid email address receives a **unique discount code** for the next local parcel.

- Discount value: **30% to 60%**
- Validity: **14 calendar days**
- Sent digitally within 24 hours after sending (for senders) or receiving (for recipients)
- During weekends and public holidays, codes are sent on the next working day.

Each code can be used only once and cannot be exchanged for cash.

### 3.2 Rimi coupons

More than 600 Rimi coupons, worth 5 EUR each for the whole campaign period. Coupons will be randomly distributed weekly into selected parcel machines across participating countries. Coupons will be added to individual shipments during the promotional period in accordance with the distribution procedure established by the Organizer.

Prize funds listed before indicate the combined total for Latvia, Lithuania, and Estonia.

### 3.3 Sunscreens

Every week, more than 300 sunscreens for the whole campaign period. Prizes will be randomly distributed weekly into selected parcel machines across participating countries. Prizes will be added to individual shipments during the promotional period in accordance with the distribution procedure established by the Organizer.

#### Lithuania

100+ Avene sunscreen products, worth 20 EUR each.

#### Latvia and Estonia

250+ Sebamed sunscreen products, worth 20 EUR each.

### 3.4. Main prize – a relaxing spa getaway at „V Spa“ in Tartu

One lucky sender will win a one-night stay for two people in V Spa romantic package, including breakfast and 3 course dinner at restaurant Joyce, an access to the spa and relaxation center and all other package inclusions. Additionally, 60 min massage treatments for each person at the V Spa Wellness Center. Prize value more than 500 EUR (valid until the expiry date indicated on the voucher). Make sure to check your inbox maybe you will be the winner!

## 4. HOW TO PARTICIPATE

Send or receive a parcel during the Campaign Period. Make sure that you fill in sender and recipient emails when sending, because prizes are only given away by email (except Rimi coupons and sunscreens). They cannot be resent to alternative addresses or via SMS.

Check your inbox after sending or receiving your parcel. Prize email will come within 24 hours (or a little more after the weekend) with your own and unique discount code for your next parcel, valid for 14 days. Coupons and sunscreens are awarded weekly in accordance with the internal prize distribution mechanism established by the Organizer.

## 5. PRIZE DELIVERY AND NON-DELIVERY

Discount codes and partner coupons are sent only to the email provided during parcel registration. If an email address is entered incorrectly, is inactive, or if delivery fails due to reasons beyond Omniva's control (spam filters, full mailbox, provider issues), the prize is considered delivered and will not be



resent.

Expired discount codes or unused prizes will not be compensated or extended.

If the main prize winner does not respond within 7 calendar days from notification, Omniva reserves the right to select a new winner.

## 6. FAIR PARTICIPATION

Omniva reserves the right to disqualify any participant who:

- provides false or misleading information;
- manipulates the system;
- attempts to unfairly increase their chances of receiving additional prizes;
- violates these Terms.

In such cases, prizes may be cancelled.

## 7. LIABILITY

7.1. Omniva is not responsible for:

- internet or technical disruptions;
- email provider malfunctions;
- third-party service quality (including partner coupons or travel providers);
- losses incurred when using prizes;

7.2. Omniva is not responsible for the quality, availability or proper functioning of third-party products or services related to the Campaign, including:

- partner coupons and partner services (e.g., Rimi);
- services related to the main prize;
- products distributed during the Campaign.

Any claims regarding third-party products or services should be addressed directly to the respective provider in accordance with their terms.

7.3. In case the Campaign cannot be carried out as planned due to circumstances beyond Omniva's control (including force majeure events, technical failures, legal changes or other unforeseen situations), Omniva reserves the right to modify, suspend or terminate the Campaign.

## 8. PERSONAL DATA

Personal data such as email address, parcel tracking number is processed for the purpose of running the Campaign.

Data Controller: [privacy@omnivagroup.com](mailto:privacy@omnivagroup.com).

If you do not wish to participate in this campaign, please send email to [unsubscribe@omniva.ee](mailto:unsubscribe@omniva.ee) and indicate your email to be excluded from the activity. If you choose to opt out, you will no longer participate in the Campaign.

More information how personal data is processed by data controller can be found here: <https://www.omnivagroup.com/policies/processing-of-personal-data/>

## 9. COMPLAINTS AND DISPUTES

Complaints related to the Campaign may be submitted by email to: [marketing@omniva.lt](mailto:marketing@omniva.lt) Omniva will respond within 14 calendar days.



If the participant is not satisfied with the response, you have a right to contact consumer protection authority.

- In Lithuania: Valstybinė vartotojų teisių apsaugos tarnyba – VVTAT  
<https://vvtat.lrv.lt>
- In Latvia: Patērētāju tiesību aizsardzības centrs – PTAC  
<https://www.ptac.gov.lv>
- In Estonia: Tarbijakaitse ja Tehnilise Järelevalve Amet – TTJA  
<https://tja.ee>

## 10. FINAL PROVISIONS

The Campaign runs from June 15th to August 14th, 2026.

Omniva reserves the right to extend, shorten or terminate the Campaign at any time. However, every eligible parcel sent during the Campaign Period will receive at least one discount code.

Any changes will be announced at:

- [vasara.omniva.lv](https://vasara.omniva.lv)
- [vasara.omniva.lt](https://vasara.omniva.lt)
- [suveroom.omniva.ee](https://suveroom.omniva.ee)
- via Omniva social media channels.

All parcels must be sent in accordance with Omniva's standard service terms and conditions. Parcels that do not comply with Omniva's applicable shipping rules, prohibited item policies or service requirements may be excluded from participation in the Campaign.

These Terms are governed by the laws of Republic of Estonia, Republic of Lithuania and Republic of Latvia.